

PETRONAS DAGANGAN BERHAD

“MESRA-VISA KASIH BONANZA 2021”

TERMS AND CONDITIONS

1.0 Organizer:

- 1.1___PETRONAS Dagangan Berhad (“PDB”) is the organiser of this **PETRONAS “Mesra-Visa Kasih Bonanza 2021”** (“Campaign”).
- 1.2___This is a joint promotion by PDB and Visa Worldwide Pte. Limited (“Visa”) (collectively, the “Organiser”) and is subject to the terms and conditions contained herein.
- 1.3 The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

- 2.1 This Campaign is open to customers who fulfill ALL the below requirements:
- (a) Registered and active PETRONAS Mesra Card members who either have physical Mesra Cards and/or virtual Mesra Cards on the Setel Mobile Application (“Setel App”) or Setel web at <http://app.setel.my>; and
 - (b) Customers holding Malaysian citizenship; and
 - (c) Customers aged eighteen (18) and above.

Customers who fulfill all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.

- 2.2 The following persons are NOT ELIGIBLE to participate in the Campaign:
- (a) Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd, Visa and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships;
 - (b) PETRONAS Station dealers, Crew PETRONAS and their immediate family members, specifically their respective fathers, stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships; and
 - (c) Employees of third-party service providers of the Organisers (including without limitation to their advertising agencies, suppliers etc.), their permanent and/or contract employees, and their immediate Family members specifically their respective fathers,

stepfathers, mothers, stepmothers, siblings, spouses, children, stepchildren and including adoptive relationships;

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, PDB reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PDB for the costs of such prize and PDB shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Prizes:

The prizes are as follows:

GRAND PRIZE(S)

10 winners x RM50,000 cash
(2 winners per month)

1st PRIZE

300 winners x RM1,000 cash
(60 winners per month)

MONTHLY PRIZE(S)

1,000 winners x 20,000 Mesra points
(200 winners per month)

4.0 Campaign Period:

4.1 Unless otherwise notified by PDB, the Campaign will be conducted from **1 September 2021 to 31 January 2022** ("Campaign Period"), both dates inclusive.

4.2 Spend period according to date, in order for Participant(s) to qualify for the Grand prize(s), 1st prize(s) and Monthly prize(s) every month are as per the table below ("Monthly Spend Period"):

Month no.	Spend Period by date
1	01 September 2021 – 30 September 2021
2	01 October 2021 – 31 October 2021
3	01 November 2021 – 30 November 2021
4	01 December 2021 – 31 December 2021
5	01 January 2022 – 31 January 2022

5.0 Campaign Mechanics:

5.1 Participants will qualify for entries for the Campaign based on the following:

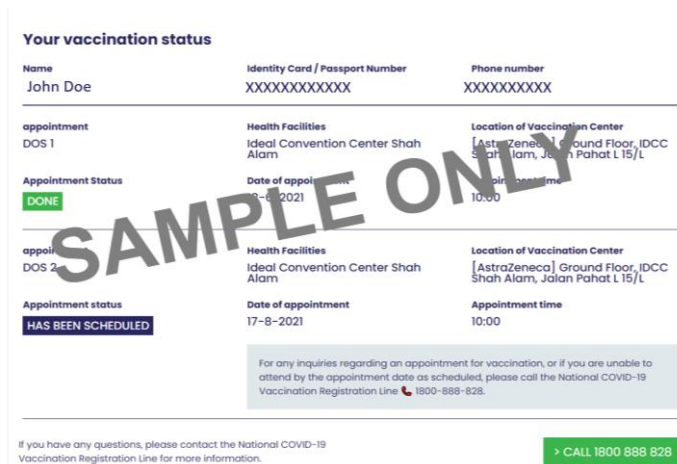
Campaign Mechanics	Grand Prize	1st & Monthly Prize
Spend criteria per month	RM300 cumulative spend within the month at any PETRONAS stations on any of the following products: <ol style="list-style-type: none"> PETRONAS Primax 97 with Pro-Race PETRONAS Primax 95 with Pro-Drive PETRONAS Dynamic Diesel PETRONAS Dynamic Diesel Euro 5 with Pro-Drive ("Fuel") Items from Kedai Mesra (except cigarettes, prepaid top-ups, Touch N' Go, ePay) Deliver2Me purchases via Setel App 	Minimum spend of RM40 per transaction, 3 times within the month at any PETRONAS stations on any of the following products: <ol style="list-style-type: none"> PETRONAS Primax 97 with Pro-Race PETRONAS Primax 95 with Pro-Drive PETRONAS Dynamic Diesel PETRONAS Dynamic Diesel Euro 5 with Pro-Drive ("Fuel") Items from Kedai Mesra (except cigarettes, prepaid top-ups, Touch N' Go, ePay) Deliver2Me purchases via Setel App
Mesra-Visa Kasih Bonanza Campaign Entry(s)		
1. Payment using cash or physical non-Visa card payment type PETRONAS Gift Card with swiping of physical Mesra card	1 entry	1 entry
2. Payment using physical Visa card(s) with swiping of physical Mesra card	2 entries	2 entries
3. Payment using Setel App (Setel Wallet and/or CardTerus and/or Setel on Boost with non-Visa payments with active Mesra card linked/activated on the Setel App/web	2 entries	2 entries
4. Payment using Setel App using CardTerus function using Visa card(s) with active Mesra card linked/activated on the Setel App/web	4 entries	4 entries
Additional Mesra-Visa Kasih Bonanza Campaign Bonus Entry(s) (for 1st prize and monthly prize category only, one (1)-time submission through Campaign Period)		
1. Submission of proof of vaccination registration /completion of vaccination i.e. 1 st or 2 nd dose via Setel App	N/A	4 entries
2. Submission of proof of vaccination registration	N/A	8 entries

/completion of vaccination i.e. 1 st or 2 nd dose via Setel App AND has add Visa credit/debit/prepaid card in the Setel App via CardTerus		
Frontliners Special Cash Top Up Bonus		
1st 100 shortlisted frontliners (Kementerian Kesihatan Malaysia, Polis Diraja Malaysia, Jabatan Bomba dan Penyelamat Malaysia, Angkatan Tentera Malaysia and Jabatan Sukarelawan Malaysia) will receive an RM500 cash top up for any prize that they have won <i>(Winners will need to provide proof of employment i.e. copy of their employment pass or employment letter during winner verification to qualify for the cash bonus)</i>		

Table 1: Summary Campaign Entries by Prize Categories

- 5.2 Setel payment includes Setel Wallet, CardTerus and Setel on Boost.
- 5.3 CardTerus is a payment method on the Setel App that allows participant(s) to pay fuel and Kedai Mesra items directly with their credit card, debit card, or prepaid card without the need to top up their Setel Wallet.
- 5.4 “Vaccination Registration/Completion” is defined as the registered vaccination interest or completion of the Participant as evidenced by the Participant’s MySejahtera Application or via the Selangkah Application. To be eligible for the bonus entry(s), Participant(s) must submit a screenshot of their COVID-19 vaccination status page that shows that they have registered for the vaccination in the Setel App to unlock the #DahSetel Vaccine badge. The screenshot of the COVID-19 vaccination status page can be found in the MySejahtera Application or the Selangkah Application. Participants may also submit a screenshot of their digital vaccination certificate or upload an image of the vaccination card (1st or 2nd dose).
- 5.5 Accepted screenshot of vaccination registration status:



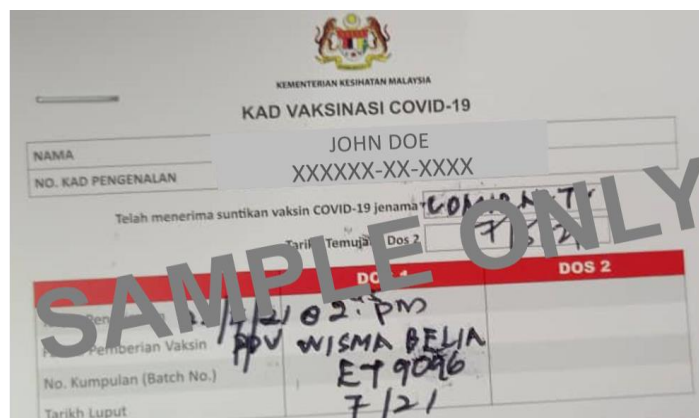


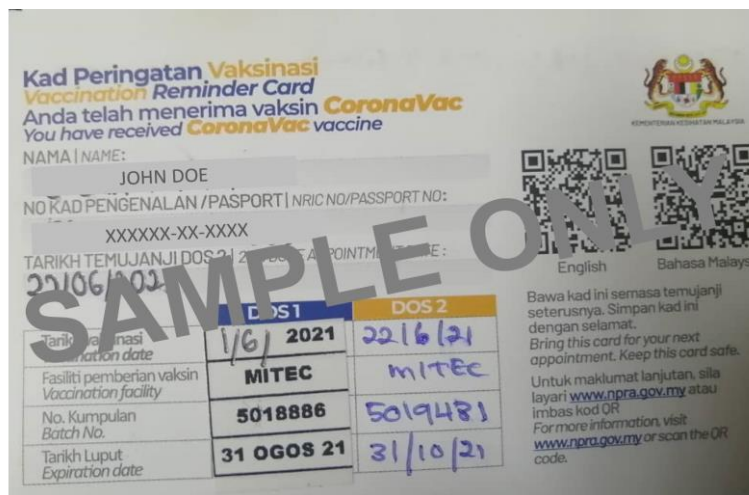
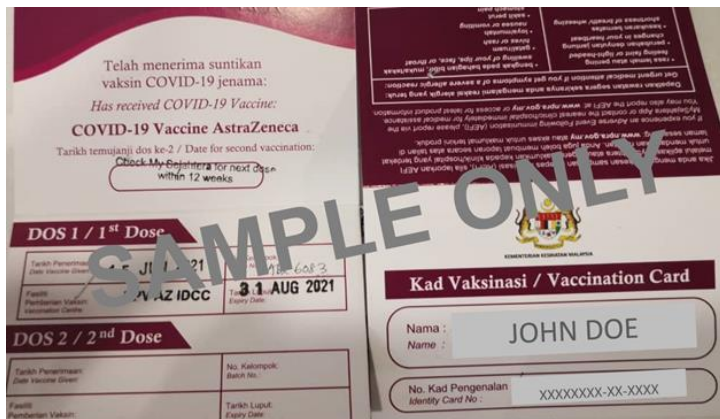
5.6 Accepted screenshot of government-issued vaccination digital certificate of at least 1 dose or upload a picture of the government-issued physical vaccination card in the Setel App to unlock the #DahSetel Vaccine badge.

Accepted digital certificate format as below:



Accepted physical vaccination card as below:





- 5.7 Participant(s) are required to ensure that the details in the screenshot, such as name (must be as per NRIC) and date of vaccine registration or vaccination appointment are visible for verification purposes. Once upload is complete, Participant(s) will unlock the #DahSetel Vaccine Badge on Setel App and earn four (4) Campaign Entries. If a Participant(s) has added an eligible Visa card to their Setel account, the said Participant(s) is eligible to earn eight (8) Campaign Entries. The vaccination screenshot submission is only valid for a one (1)-time submission throughout the Campaign Period.

Example: Ahmad already submitted his vaccination screenshot in the Setel App in September 2021 and has added his Visa credit card to his Setel App. In month of September, Ahmad will earn 8 entries. Ahmad tries to submit his vaccination screenshot again in October 2021 via the Setel App. However, Ahmad will not get any additional entries because the vaccination screenshot can only be done once within the Campaign Period.

- 5.8 Any other screenshot or image submitted to the Setel App other than the samples provided as above will immediately disqualify the Participant(s) from the Campaign. No appeals or resubmissions will be entertained.

- 5.9 By submitting the screenshot or image on the Setel App, Participant(s) consent to PETRONAS Dagangan Berhad and/or Setel Ventures Sdn Bhd to process the information for the purpose of granting entries to the Campaign Prizes.
- 5.10 Shortlisted winners who fall under the "Frontliners" category will get a special benefit of an additional RM500 cash bonus on top of any prizes they have won. List of frontliners eligible for the cash bonus is as below in which winners will have to provide proof of employment i.e. Staff Pass/Valid identification/employment letter to prove their employment status:
- a. Kementerian Kesihatan Malaysia (KKM)
 - b. Polis Diraja Malaysia (PDRM)
 - c. Jabatan Bomba dan Penyelamat Malaysia (JBPM)
 - d. Angkatan Tentera Malaysia (ATM)
 - e. Jabatan Sukarelawan Malaysia (RELA)
- 5.11 Entries for fuel purchases will be capped at a maximum of RM3,000 per participant per month for the draw.
- 5.12 Smartpay customer is not eligible to take part in this campaign.
- 5.13 Participants are required to ensure that the Mesra Card used to participate in the Campaign is registered under their own name with a valid NRIC number. Participants who do not meet these requirements will be disqualified and will not be eligible to be in the running for the Campaign Prizes.
- 5.14 PDB and Setel's record will be the official record in terms of awarding entries. No manual receipt submission will be entertained.
- 5.15 At the end of the Campaign Period, one thousand three hundred and ten (1,310) winners will be selected by PDB via a computerized selection system, witnessed by the appointed authorized auditor. PDB's decision on all matters relating to this Campaign (including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.
- 5.16 The winners will be contacted by PDB and verification will be conducted to qualify them to win their prizes.
- 5.17 Each Participant will only be entitled to win one (1) prize throughout the Campaign Period.
- 5.18 Below is a table illustration of how Participant(s) can earn entries by campaign categories when transacting with Mesra card in combination with Visa card, Setel Wallet, Card Terus, or Setel on Boost, as well as entries earned for Participant(s) who have registered / completed their COVID-19 vaccination.

Category	Participant	Purchase amount	Transaction/Sub mission Date	Payment Mode	Vaccination Registration Status	1 st and monthly prize entry	Grand prize entry	
Using physical Mesra Card	A	RM80	1 Sep 21	Visa credit card	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.		1 entry (get 1 entry because the cumulative spend of RM300 is met)	
		RM80	10 Sep 21	Cash				
		-	15 Sep 21	-				4 entries (submitted proof of vaccination)
		RM80	18 Sep 21	Cash				
		RM80	30 Sep 21	Cash				1 entry (completed 3 transactions RM40 & above)
	Total Entries						5	1
	B	RM50	1 Sep 21	Visa credit card	Have not submitted proof of vaccination or vaccination registration via Setel and did not unlock badge.		0 entry (insufficient cumulative spend of RM300)	
		RM50	10 Sep 21	Cash				
		RM50	18 Sep 21	Cash				
		RM30	30 Sep 21	Cash				1 entry (completed 3 transactions RM40 & above)
	Total Entries						1	0
	C	RM120	1 Sep 21	Visa credit card	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.		1 entry (get 1 entry because the cumulative spend of RM300 is met)	
		RM30	10 Sep 21	PETRONAS gift card				
		-	15 Sep 21	-				4 entries (submitted proof of vaccination)
		RM30	18 Sep 21	Cash				
RM120		30 Sep 21	Cash			0 entry (only 2 transactions RM40 and above)		
Total Entries						4	1	
Using physical Mesra card	D	RM80	1 Sep 21	Visa credit card	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.		2 entries (Get 2 entries for using Visa card)	
		RM80	15 Sep 21	Visa debit card				4 entries (submitted proof of vaccination)
		RM80	18 Sep 21	Visa credit card				
		RM80	30 Sep 21	Visa credit card				2 entries (completed 3 transactions RM40 & above using Visa card)
	Total Entries						6	2
	E	RM50	1 Sep 21	Visa credit card	Have not submitted proof of vaccination or vaccination registration via Setel and did not unlock badge.		0 entry (insufficient cumulative spend of RM300)	
		RM50	15 Sep 21	Visa prepaid card				
		RM50	18 Sep 21	Visa credit card				
		RM30	30 Sep 21	Cash				2 entries (completed 3 transactions RM40 & above using Visa card)
	Total Entries						2	0
	F	RM120	1 Sep 21	Visa credit card	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.		1 entry (get 1 entry because the cumulative spend of RM300 is)	
		RM30	15 Sep 21	Visa debit card				4 entries (submitted proof of vaccination)
RM30		18 Sep 21	Visa credit card					
RM120		30 Sep 21	Cash			0 entry (only 2 transactions RM40 and above)		
Total Entries						4	2	
Using virtual Mesra card	G	RM80	1 Sep 21	Setel Wallet	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.		2 entries (get 2 entries for using Setel payment)	
		RM80	15 Sep 21	Setel Wallet				4 entries (submitted proof of vaccination)
		RM80	18 Sep 21	Setel in Boost				
		RM80	30 Sep 21	Setel Wallet				2 entries (completed 3 transactions RM40 & above using Setel)
	Total Entries						6	2
H	RM50	1 Sep 21	Setel Wallet	Have not submitted		0 entry		

		RM50	15 Sep 21	Setel Wallet	proof of vaccination or vaccination registration via Setel and did not unlock badge.	2 entries (completed 3 transactions RM40 & above using Setel)	(insufficient cumulative spend of RM300)
		RM50	18 Sep 21	Setel Wallet			
		RM30	30 Sep 21	Setel Wallet			
		Total Entries					
	I	RM120	1 Sep 21	Setel Wallet	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.	4 entries (submitted proof of vaccination)	2 entries (get 2 entries for using Setel non-Visa payment)
		RM30	15 Sep 21	Setel in Boost			
		RM30	18 Sep 21	Setel Wallet			
		RM120	30 Sep 21	Setel Wallet			
	Total Entries			4	2		
	Using virtual Mesra card	J	RM80	1 Sep 21	Setel CardTerus - Visa	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.	8 entries (in Setel record, customer has linked Visa card in the Setel app)
RM80			15 Sep 21	Setel CardTerus - Visa			
RM80			18 Sep 21	Setel CardTerus - Visa			
RM80			30 Sep 21	Setel Wallet			
Total Entries			12	4			
K		RM80	1 Sep 21	Setel CardTerus - Visa	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.	8 entries (in Setel record, customer has linked Visa card in the Setel app)	2 entries (get 2 entries for using Setel payment because the cumulative spend of RM300 using CardTerus - Visa does not met)
		RM80	15 Sep 21	Setel CardTerus - Visa			
		RM80	18 Sep 21	Setel Wallet			
		RM80	30 Sep 21	Setel Wallet			
Total Entries			10	2			
L		RM50	1 Sep 21	Setel CardTerus - Visa	Have not submitted proof of vaccination or vaccination registration via Setel and did not unlock badge.	4 entries (completed 3 transactions RM40 & above using Setel CardTerus)	0 entry (insufficient cumulative spend of RM300)
		RM50	15 Sep 21	Setel CardTerus - Visa			
		RM50	18 Sep 21	Setel CardTerus - Visa			
		RM30	30 Sep 21	Setel Wallet			
Total Entries			4	0			
M		RM120	1 Sep 21	Setel CardTerus - Visa	Submitted proof of vaccination or vaccination registration via Setel & unlocked the badge on 15 Sep 2021.	8 entries (in Setel record, customer has linked Visa card in the Setel app)	4 entries (get 4 entries for using Setel CardTerus - Visa payment)
	RM30	15 Sep 21	Setel CardTerus - Visa				
	RM30	18 Sep 21	Setel CardTerus - Visa				
	RM120	30 Sep 21	Setel CardTerus - Visa				
Total Entries			8	4			
N	RM120	1 Sep 21	Setel CardTerus - Visa	Have not submitted proof of vaccination or vaccination registration via Setel and did not unlock badge.	0 entry (only 2 transactions RM40 and above)	2 entries (get 2 entries for using Setel payment because the cumulative spend of RM300 using CardTerus - Visa does not met)	
	RM30	15 Sep 21	Setel CardTerus - Visa				
	RM30	18 Sep 21	Setel CardTerus - Visa				
	RM120	30 Sep 21	Setel payment				
Total Entries			0	2			

Table 2: Summary example on how a customer will earn the entries by campaign categories.

6.0 Physical Mesra Card Replacement Entries

- 6.1 If, during the Campaign Period, Participant(s) swipe their existing Mesra Card for their purchase amount, but the Mesra Card was subsequently reported lost by the Participant(s), PDB will on a best effort basis ensure that the transactions from the reported lost/replaced Mesra Card are included and are eligible to be in the running for the grand prize, first prize and monthly prizes, provided that the Participant(s) directly reports the loss of the old Mesra Card to MESRALINK at 1300-22-8888 and that the new Mesra Card has been registered by the Participant(s) within 48 hours from the time the old Mesra Card was reported as lost.

7.0 Uncaptured Submissions & Transaction via the Setel App:

- 7.1 In the event during the Campaign Period, Participants' uploaded the correct MySejahtera or Selangkah COVID-19 vaccination page screenshot to the Setel App but it was not captured, and/or transactions made on the Setel App was not captured, PDB and Setel reserve the right to exclude the submission and transaction in the running for the Campaign Prizes.
- 7.2 All uncaptured submissions of the Participants' MySejahtera COVID-19 vaccination page screenshot on the Setel App must be highlighted to Setel within the Campaign Period.
- 7.3 Nonetheless, PDB and Setel will on best effort basis process the submissions and transactions to enable the Participants to be eligible and in the running of the Campaign Prizes.
- 7.4 All uncaptured transactions to Setel must be highlighted within 7 working days from the date of transaction. Only one (1) submission per transaction is allowed.
- 7.5 PDB and Setel reserve the right to further exclude any entry(s) in relation to this submission method for the Campaign Prizes draw without prior notice.

8.0 Miscellaneous:

- 8.1 The winners will be announced via PDB's website at www.mymesra.com.my.
- 8.2 Cash prizes will be credited directly to the respective winners' bank accounts within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. The winners will be required to fill in a declaration form. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.

- 8.3 Mesra points will be credited directly to the respective winner's Mesra card number within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. The winners will be required to fill in a declaration form. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.
- 8.4 PDB may choose to contact the potential winner(s) via phone (through the telephone number of the winner(s) as per registered in the Mesra Card's application form) or SMS or any other form of communication as PDB deems suitable.
- 8.5 In the event that PDB opts to contact the potential winner(s) by phone and is unable to get through to the potential winner(s) due to any reason whatsoever such as the call being out of coverage, unanswered or out of service, PDB will then make another two (2) attempts to contact the potential winner(s) within four (4) hours. Where such attempts are unsuccessful, PDB hereby reserves the right to select the next potential winner where the same process of selecting the winner will be repeated until a winner is identified.
- 8.6 All winners shall be bound by further terms and conditions as determined by PDB at its sole discretion.
- 8.7 All prizes must be claimed by the winners within six (6) months from the date of publication of the winners' names mentioned in **Item 8.1** above. Non-cash prizes are not exchangeable for cash or any other items or packages. Winners are not allowed to claim for the prizes after the period of time stated in this clause.
- 8.8 PDB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the prizes with other items of similar or higher value.
- 8.9 PDB reserves the right to choose the specifications of the prizes and PDB's decision on this matter is final.
- 8.10 All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign and/ or claim of the prizes, which shall include but not be limited to the cost of transportations, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the winners.
- 8.11 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PDB regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

- 8.12 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle PDB to disqualify any entry and/or revoke any prizes awarded.
- 8.13 PDB reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PDB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and conditions
- 8.14 PDB reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Campaign constitutes their consent to such use, without further notice, payment, or consideration.
- 8.15 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.
- 8.16 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 8.17 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.
- 8.18 For any enquiries, please call MESRALINK at 1-300-22-8888.

9.0 Personal Data

- 9.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa